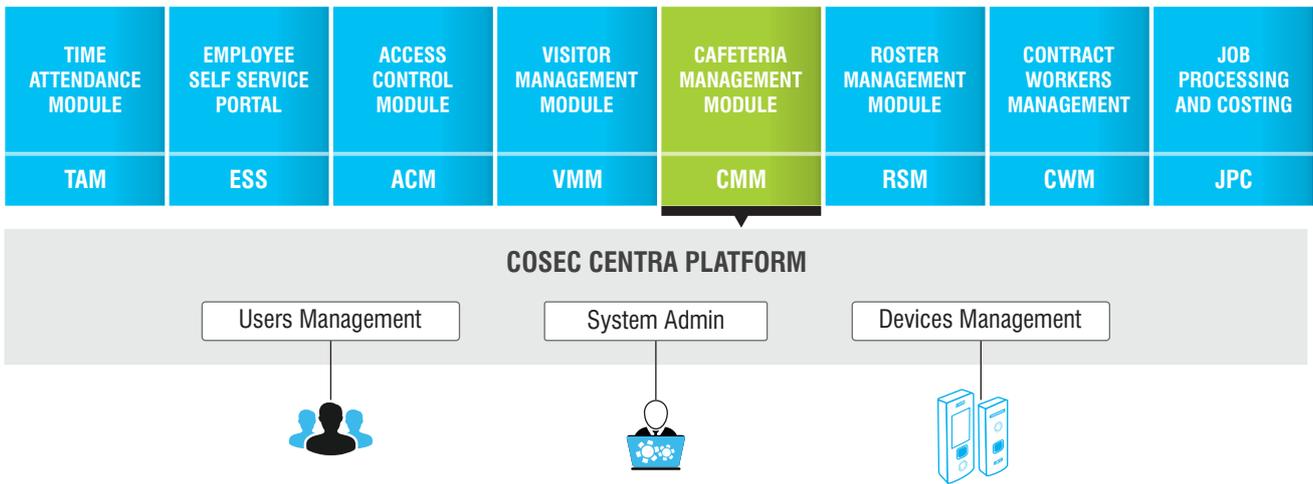




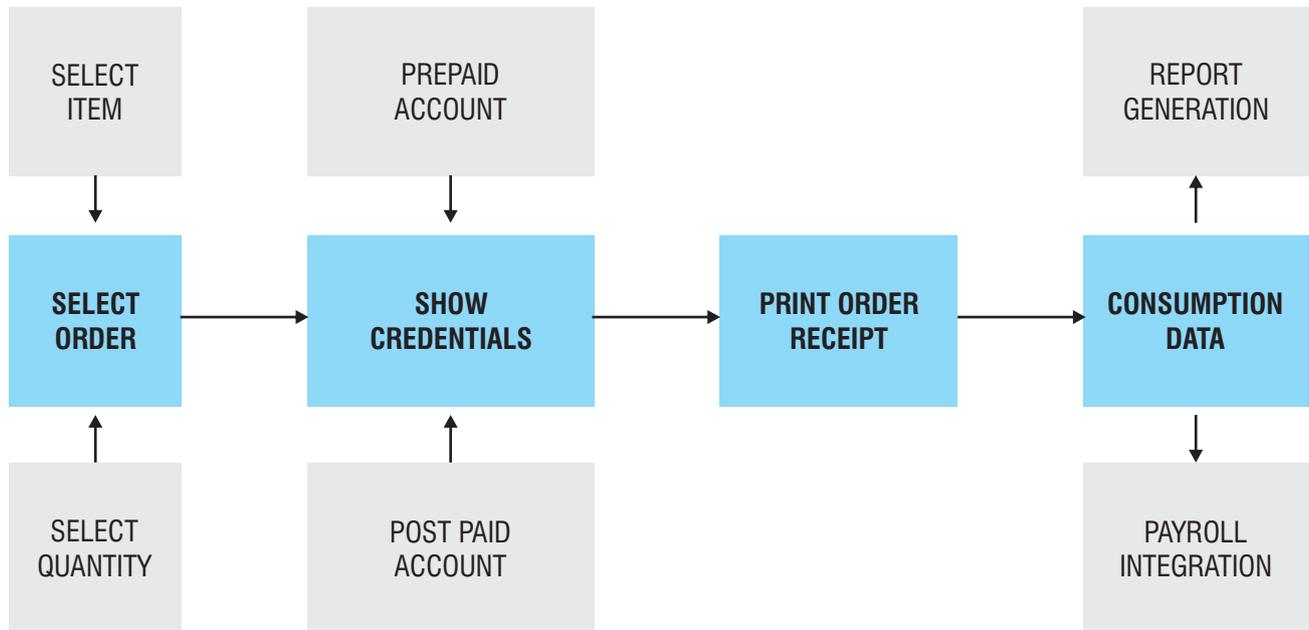
## CAFETERIA MANAGEMENT

It is common for offices, factories, call-centers, hostels, schools, clubs and hospitals to operate their own cafeterias for their employees and students. It is challenging to manage the cafeteria menu, attendance and consumption. Manual and paper-based processes are cumbersome and error-prone leading to inaccuracies and wastage of time and material.

Matrix COSEC CENTRA Cafeteria Management solution is a completely automated solution starting from planning an order to delivery and including payments. Cafeteria Management allows tracking menu items, speedy transactions, prevents accounting errors and reduces wastage of food.



## CAFETERIA MANAGEMENT PROCESS



## KEY FEATURES

### Customizable Menu

Cafeteria Management allows administrator to create up to 255 menu items to accommodate different types of food items offered in the cafeteria. One menu can contain up to 30 such items. COSEC allows creation of 9 different menus.

### Menu Schedule

Administrator can schedule above menus for specific dates, days and times. Thus, different menus can be planned for breakfast, lunch and dinner and special days and occasions. On the predefined date-time, COSEC displays the pre-set menu on the screen of the device. User can select any item from the menu and order required quantity.

### Auto-Selected Item

This function is useful when the cafeteria serves one item as the complete lunch/dinner meal or offers the most selling item as the default item. One item per menu can be defined as a default item and it will be displayed on the top. User need not navigate through the menu to order the auto-selected menu item. He can order the item just by showing his credentials.

### Refund Requests

When a user orders an item shown in the menu, it is possible that cafeteria cannot serve it due to stock-out or other reasons. It is also likely that cafeteria cannot serve the entire order and offers only few items or partial quantity from the order. Cafeteria Management allows correcting such orders from the Employee Self Service (ESS) portal.

## COSEC CAFETERIA MANAGEMENT BENEFITS

ADVANTAGE	BENEFITS
Use Attendance Data for Planning, Preparing and Cooking Food	Reduce Wastage of Food and Reduce Cost
Transparent System	Improve Quality of Service and Reduce Leakages and Arguments
Automated Data Transfer	Save Admin, HR Time, Reduce Errors and Improve Productivity
Cashless, Coupon-less Operation	Speedy Operation Improves Efficiency and Increases Capacity
Automated Operations	Reduce Manpower Cost

### Cashless Transactions

Matrix COSEC Cafeteria Management offers postpaid and prepaid accounting options for users to make cafeteria process cashless. Prepaid account users have to recharge their smart cards in advance before ordering food. On the other hand, postpaid users can use any credential including fingerprint, proximity card or smart card to order food. In both the methods, the amount is debited in the user account without any monetary transaction.

### Balance Recharge

Prepaid users can recharge their smart cards using COSEC ENROLL CARD or COSEC door controller from an authorized person. User can check and verify his recharged amount on COSEC devices.

### Blocked Users

Postpaid users are blocked when their consumption has exceeded their pre-fixed amount limits set by admin. Such users can be reinstated by depositing either part or full payments.

### Consumption Status

Both prepaid and postpaid users can check their consumption in real-time using the COSEC Employee Self Service (ESS) portal or COSEC Mobile Application. They can track their daily or monthly food expenses with item-wise consumption. If they detect any erroneous entry in their account, they can request correction.

### Export Data to Payroll and Billing Software

COSEC Cafeteria Management module can send data directly to any third-party payroll, ERP or other billing application, thus avoiding need for manual data entry or data transfer saving time and eliminating possibility of human errors and manipulation. Payroll can use this data to deduct the cafeteria amount from the user's salary. Cafeteria Management generates user-wise consumption reports with customized fields in required formats.



### FOOD PLANNING

Using attendance data, admin can plan food and material in advance to reduce wastage. The Cafeteria Management tracks the food consumption item-wise and also for a group of users. For example, admin can check daily and monthly consumption for individuals or departments.

**Informative Reports**

Administration, HR and finance can generate 30+ informative cafeteria reports by applying various filters to monitor user-wise, department-wise, daily and monthly consumption and expenses. They can also analyze item-wise consumption and transaction details. Reports are available in various formats like PDF, Excel, Word, text, RTP and CSV.

**Reports:**

- Items
- Menu
- Menu Schedule
- Head Count
- User Transactions
- Users Account Details
- User Consumption
- Credit/Debit
- Blocked Users
- Item-wise Consumption
- Daily Consumption
- Monthly Consumption

**Integration with Printer**

Matrix COSEC devices with USB port can be connected directly with any standard printer. COSEC can print a receipt for each user with transaction detail like items, rate and quantity. Receipt can also contain organization name.



**SUPPORTED COSEC DEVICES**

<b>COSEC DOOR SERIES</b>	COSEC DOOR FOT, COSEC DOOR FOP, COSEC DOOR CAP
<b>COSEC VEGA SERIES</b>	COSEC VEGA FAX, COSEC VEGA CAX
<b>COSEC NGT SERIES</b>	COSEC NGT FCX

**ORDERING INFORMATION**

<b>COSEC PE CMM</b>	Cafeteria Management Software Module for COSEC CENTRA PE Users
<b>COSEC GE CMM</b>	Cafeteria Management Software Module for COSEC CENTRA GE Users
<b>COSEC ME CMM</b>	Cafeteria Management Software Module for COSEC CENTRA ME Users
<b>COSEC LE CMM</b>	Cafeteria Management Software Module for COSEC CENTRA LE Users

**ABOUT MATRIX**

Established in 1991, Matrix is a leader in Telecom and Security solutions for modern businesses and enterprises. An innovative, technology driven and customer focused organization; Matrix is committed to keep pace with the revolutions in the telecom and security industries. With around 30% of its human resources dedicated to the development of new products, Matrix has launched cutting-edge products like IP-PBX, Universal Gateways, VoIP Gateways and Terminals, GSM Gateways, Access Control and Time-Attendance Systems, Video Surveillance System and Fire Alarm Systems. These solutions are feature-rich, reliable and conform to the international standards. Having global foot-prints in Asia, Europe, North America, South America and Africa through an extensive network of more than 500 channel partners, Matrix ensures that the products serve the needs of its customers faster and longer. Matrix has gained trust and admiration of customers representing the entire spectrum of industries. Matrix has won many international awards for its innovative products.

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